



Business Mobile 4G Data

Critical Information Summary

DEVELOPED BY
THE UPLINK TELECOM
Level 14, 275 Alfred Street,
North Sydney, NSW 2060

www.theuplink.com.au

Critical Information Summary

This Summary may not reflect any discounts or promotions which may apply from time to time.

	\$40 Uplink Mobile 4G Data	\$70 Uplink Mobile 4G Data	\$90 Uplink Mobile 4G Data	\$115 Uplink Mobile 4G Data
Monthly Charge Per Service	\$40.00	\$70.00	\$90.00	\$115.00
Monthly Data Allowance	10 GB	40 GB	60 GB	100 GB
Contract Term	Month to Month			
Optional 4G LTE Modem	\$225.00 One Off			
What's Not Included	The service is data only service and hence does not include any calls.			
Static IP	Uplink's Business Mobile 4G Data is not compatible for Static IP application. If you wish to have a static IP, then you must choose fixed internet services.			
Excess Data Usage	\$15.00 per 1 GB			

*All prices above are inclusive of GST.

Information about the service

Business Mobile 4G Data

Business Mobile 4G Data is a post-paid 4G mobile data service utilising parts of the Telstra mobile network and includes a defined amount of data as detailed above. The minimum contract term is 1 month. The service agreement is independent of any other service you may receive from The Uplink Telecom, and is subject to The Uplink Telecom's Standard Form of Agreement, Fair Use Policy, Acceptable Use Policy and other important documents, available at <https://www.theuplink.com.au/important-doc.php>

Your Existing Mobile Data Service

If you have an existing voice service with The Uplink Telecom or another provider, moving to Business Mobile Saver service, you will have to cancel your existing service. You cannot retain the existing phone number with the Data only services.

Hardware

The user may choose to buy a compatible hardware from The Uplink Telecom or can choose to provide his own compatible hardware.

Fair Use Policy

You must comply with our Fair Use Policy and not use your services in an unreasonable or fraudulent manner or in a way that detrimentally interferes with the integrity of the network. We may take action if you breach the Fair Use Policy, including suspending or cancelling your service, or reducing its speed.

Changing your Plan

You can change to another eligible plan once a month during your minimum term without re-contracting or paying Early Termination Charges (ETC).

Understanding my bill

Your bill is issued on the same date each month. You're billed in advance for the minimum monthly charge, and in arrears for any usage not included in your plan. You may also be charged for individual services until all those in your plan are connected, so your first few bills may be higher or lower than expected. When you start or change your plan part way through a billing period, your first bill will have additional charges.

Need help? We're here for you.

Visit https://www.theuplink.com.au/contact_us.php or call 1300280140 for our support options

Complaints

If there's something you're not happy with and you wish to make a complaint, call 1300 280 140. We like to make every attempt to resolve any issue, but you can contact the Telecommunications Industry Ombudsman by phone on 1800 062 058 or visit [tio.com.au/about-us/contact-us](https://www.tio.com.au/about-us/contact-us) if you'd like an independent investigation.

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